

Denplan Terms and Conditions at Ravenshead Dental Practice

Denplan Bronze members are entitled to:

- A maximum of 1 recall examination appointment and a maximum of 1 hygiene appointment per year. The entitlement of the recall and hygiene appointment is valid after eleven monthly payments have been made. Any extra recall or hygiene appointments are chargeable at the standard private fee rate minus 10%.
- A discount of 10% off all private fees when paid in advance. This discount cannot be used in conjunction with any other discount offers.
- Free dental x-rays.
- A discount of 10% off dental laser treatments.
- A discount of 10% off referral letters.
- A discount of 10% off the cost of oral hygiene adjuncts such as floss, toothpaste, or an electric toothbrush. Maximum of one electric toothbrush per person per year.
- Minimum initial term of 12 months in Denplan. If you cancel and have not made payments to Denplan and have not been registered with Dr. Carlson-Hedges for a minimum of 12 months then we will invoice you for any discounts given on any private procedures.

Denplan Silver members are entitled to:

- A maximum of 2 recall examination appointments and a maximum of 2 hygiene appointments per year. The entitlement of the first recall and hygiene appointment is valid after five monthly payments have been made. The entitlement of the second recall and hygiene appointment is valid after eleven monthly payments have been made. Any extra recall or hygiene appointments are chargeable at the standard private fee rate minus 10%.
- A discount of 10% off all private fees when paid in advance. This discount cannot be used in conjunction with any other discount offers.
- Free dental x-rays.
- A discount of 10% off dental laser treatments.
- A discount of 10% off referral letters.
- A discount of 10% off the cost of oral hygiene adjuncts such as floss, toothpaste, or an electric toothbrush. Maximum of one electric toothbrush per person per year.
- Minimum initial term of 12 months in Denplan. If you cancel and have not made payments to Denplan and have not been registered with Dr. Carlson-Hedges for a minimum of 12 months then we will invoice you for any discounts given on any private procedures.

Denplan Gold members are entitled to:

- All clinically necessary treatment when carried out at Ravenshead Dental Practice by your registered dentist, except for Root fillings and Intensive Gum Therapy. These treatments are available at a discount of 50% off private fees.
- A discount of 10% off private fees for purely cosmetic procedures such as implants, teeth whitening and orthodontics.
- A discount of 10% off the cost of oral hygiene adjuncts such as floss, toothpaste, or an electric toothbrush. Maximum of one electric toothbrush per person per year.
- A discount of 10% off dental laser treatments.
- A discount of 10% off referral letters.
- Minimum initial term of 12 months in Denplan. If you cancel and have not made payments to Denplan and have not been registered with Dr. Carlson-Hedges for a minimum of 12 months then we will invoice you for any discounts given on any private procedures.

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Denplan Platinum members are entitled to:

- All clinically necessary treatment when carried out at Ravenshead Dental Practice by your registered dentist.
- A discount of 10% off private fees for purely cosmetic procedures such as implants or orthodontics.
- A discount of 10% off the cost of oral hygiene adjuncts such as floss, toothpaste, or an electric toothbrush. Maximum of one electric toothbrush per person per year.
- Free home tooth whitening including top-up whitening gels. Whitening must be suitable for your mouth – and your clinician will assess this. The offer is for a home whitening kit with custom mouth trays worth £330. A maximum of 4 tubes of 10% or 16% carbamide peroxide whitening gel will be given free per registered Denplan Platinum patient per year. A maximum of one set (upper and lower) of whitening trays will be given free per registered Denplan Platinum patient per year.
- Free dental x-rays.
- Free referral letters.
- Free dental laser treatments.
- Free antibiotics which are prescribed by their dental clinician at Ravenshead Dental Practice.
- Minimum initial term of 12 months in Denplan. If you cancel and have not made payments to Denplan and have not been registered with Dr. Carlson-Hedges for a minimum of 12 months then we will invoice you for any discounts given on cosmetic or implant procedures.

Denplan for Children members are entitled to:

- A maximum of 2 recall examination appointments per year.
- A discount of 50% off all adult private fees. Free dental x-rays.
- No fees for referral letters e.g. to an Orthodontist.
- They are also entitled to a 10% discount off the cost of oral hygiene adjuncts such as floss, toothpaste, or an electric toothbrush. Maximum of one electric toothbrush per person per year.

Minimum initial term of 12 months in Denplan. If you cancel and have not made payments to Denplan and have not been registered with Dr. Carlson-Hedges for a minimum of 12 months then we will invoice you for any discounts given on private procedures.

Children between the ages of 0 to 4 years of age will be seen free of charge if their parent or legal guardian is a Denplan member at Ravenshead Dental Practice. This is provided as a goodwill gesture and the child is not registered with Denplan at this time. If parents wish their child to receive the benefits of Denplan's Supplemental Insurance for Worldwide dental injury and emergency cover, they will need to pay the normal Denplan monthly fee for children aged 5 to 11 years of age.

Please see our website at www.ravensheaddental.com or ask a member of staff for a copy of our full terms and conditions